

# Better Care Fund - 2017/18

# **Performance Report**

**Quarter 3 Report** 

Produced February 2017

### Performance Alerts

Performance is on or ahead of target

Performance is behind target, with no improvement

Performance is behind target, with some improvement

Performance is not reported in this period

Total measures

Summary

	BCF metrics
Achieved	1
Not achieved	2
Improving but not achieved	0
Not reported in period	1
	4

Produced by Lincolnshire County Council, Adult Care Performance & Intelligence Team ASC\_Performance@lincolnshire.gov.uk A detailed analysis of the national BCF measures is provided later in this report, showing baselines, trends, measure calculations, CCG breakdown and targets, with charts where appropriate. Guidance is also provided for each measure below the measure descriptor for ease of reference.

For 2017/18 each BCF measure has been assigned a suggested lead officer, which once agreed will be invited to provide an operational insight into performance of the indicator. The Targets presented within the report are provisional and subject to agreement.

		Responsibility	Previou	us Years		201	7/18	
Polarity	Indicator Description	/ Suggested	FIEVIOC	as rears	Curre	nt - Decemb	er 17	Forecasting
		Lead Officer	2015/16	2016/17	Actual	Plan	Alert	Target/Plan (Period)

# **Health and Wellbeing Better Care Fund Metrics**

Smaller is Better	Total non-elective admissions into hospital : General and Acute	NHS / Carol Cottingham	6,101 (average per month)	6,148 (average per month)	21,446	18,576	Not achieved	Quarterly
Smaller is Better	Permanent admissions to residential and nursing care homes     aged 65+ ASCOF 2A part 2	LCC / Carolyn Nice	1,019	1,031	709	847	Achieved	Annual
Bigger is Better	3. % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation <b>ASCOF 2B part 1</b>	NHS / LCC Lynne Bucknell	76.0%	75.4%	Not r	eported in p	eriod	Annual
Smaller is Better	4. Delayed transfers of care: Delayed days from hospital, aged 18+ Overall (proxy to ASCOF 2C part 1)	NHS / LCC	2,787 (average per month)	2,987 (average per month)	7,015	5,004	Not achieved	Quarterly
	Of which attributable to <b>NHS</b>	NHS Ruth Cumbers	2068 (average per month)	2103 (average per month)	5,387	3,085	Not achieved	Quarterly
	Of which attributable to Social care and Joint (proxy to ASCOF 2C part 2)	LCC Lynne Bucknell	719 (average per month)	884 (average per month)	1,628	1,919	Achieved	Quarterly

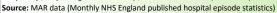
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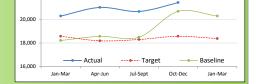
## **Health and Wellbeing Better Care Fund Metrics**

### 1: Total non-elective admissions in to hospital (general and acute)

Definition: The total number of emergency admissions for people of all ages where an acute condition was the primary diagnosis, that would not usually require hospital admission.

Frequency / Reporting Basis: Monthly / Cumulative within quarter only





#### Performance observations from the data:

A total of 21,446 admissions were made during Q3, 2870 more than target and a 3.6% increase on the same period last year. The measure has been marked as not achieved for this quarter.

#### Operational observations:

To be provided by operational lead officer when agreed.

Prior Year		2016/17 BCF (Calendar Year)										
		Quarter 1			Quarter 2			Quarter 3	4.1.1.1			
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In Month	6,122	6,236	6,214	6,183	6,206	6,112	6,818	6,868	7,009	6,884	6,277	7,138
In Quarter (cumulative)	6,122	12,358	18,572	6,183	12,389	18,501	6,818	13,686	20,695	6,884	13,161	20,299

Current Year							2017/18 BCF (	Calendar Year					
			Quarter 1			Quarter 2			Quarter 3			Quarter 4	
		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
In Month		7,246	6,943	6,843	7,110	6,722	6,858	7,375	7,104	6,967			
In Quarter		7,246	14,189	21,032	7,110	13,832	20,690	7,375	14,479	21,446			
HWB NEA Plan - Target		6,063	12,126	18,189	6,100	12,201	18,301	6,192	12,384	18,576			
Actual reduction (negative indicates an	number	-1,183	-2,063	-2,843	-1,010	-1,631	-2,389	-1,183	-2,095	-2,870			
crease) %		-16.33%	-14.54%	-13.52%	-14.20%	-11.79%	-11.55%	-16.04%	-14.47%	-13.38%			
Performance		Not achieved	Not achieved	Not achieved	Not achieved								

by CCG												
Actual In Quarter	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East CCG	2,340	4,871	7,284	2,524	4,891	7,221	2,582	5,104	7,536			
West CCG	2,060	4,156	6,234	2,180	4,254	6,421	2,287	4,501	6,685			
South CCG	1,800	3,031	4,275	1,201	2,335	3,528	1,271	2,489	3,641			
South West CCG	932	1,895	2,883	1,083	2,110	3,154	1,103	2,126	3,194			
Other contributing CCGs	114	236	356	122	242	366	132	259	390			
Total	7,246	14,189	21,032	7,110	13,832	20,690	7,375	14,479	21,446			

HWB Plan	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East CCG	1,938	3,876	5,813	1,950	3,900	5,849	1,979	3,958	5,937			
West CCG	1,846	3,692	5,539	1,858	3,715	5,573	1,886	3,771	5,657			
South CCG	1,185	2,371	3,556	1,193	2,385	3,578	1,211	2,421	3,632			
South West CCG	981	1,961	2,942	987	1,974	2,960	1,002	2,003	3,005			
Other contributing CCGs	113	226	339	113	227	340	115	230	345			
Total	6,063	12,126	18,189	6,100	12,201	18,301	6,192	12,384	18,576			

Variance from plan (cumulative in Qtr)	monthly increase/reduction	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East CCG		402	995	1,471	574	991	1,372	603	1,146	1,599			
West CCG		214	464	695	322	539	848	401	730	1,028			
South CCG		615	660	719	8	-50	-50	60	68	9			
South West CCG	********	-49	-66	-59	96	136	194	101	123	189			
Other contributing CCGs		1	10	17	9	15	26	17	29	45			
Total		1,183	2,063	2,843	1,010	1,631	2,389	1,183	2,095	2,870			

% Variance from plan (cumulative in Qtr)	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East CCG	20.76%	25.68%	25.30%	29.45%	25.42%	23.45%	30.46%	28.95%	26.93%			
West CCG	11.58%	12.55%	12.55%	17.35%	14.50%	15.22%	21.29%	19.35%	18.18%			
South CCG	51.86%	27.86%	20.22%	0.70%	-2.11%	-1.39%	4.99%	2.81%	0.26%			
South West CCG	-4.97%	-3.39%	-2.01%	9.75%	6.91%	6.54%	10.12%	6.13%	6.29%			
Other contributing CCGs	0.88%	4.42%	5.01%	7.53%	6.65%	7.53%	14.62%	12.45%	12.88%			
Total	19.51%	17.01%	15.63%	16.55%	<b>7</b> 4 <sup>13.37%</sup>	13.05%	19.11%	16.92%	15.45%			
			Pa	age 1	74							

### 2: Admissions to residential / nursing care homes - aged 65+ per 100,000 population (ASCOF 2A part ii)

Definition: The total number of admissions to permanent residential or nursing care during the year

(excluding transfers between homes unless the type of care has changed from temporary to permanent)

Frequency / Reporting Basis: Monthly / Cumulative YTD

Source: Mosaic data: Local Adult Care Monitoring (LTC admissions report & SALT return).

Note: Figure reported cumulatively, so monthly figures show increases in placements recorded & not necessarily within that month



#### Performance observations from the data:

Please note that due to revision in data reporting, the quarterly and cumulative figures for Quarter 1 and Quarter 2 have been amended accordingly. Up to the end of Q3 there have been 709 permanent admissions to residential or nursing care, 187 less than for the same period last year.

#### Operational comments:

Prior Year

The number of new admissions to care homes remains low in Quarter 3, and is exceeding the target by 138 admissions. 18% of the new admissions are brand new clients not previously receiving long term support services; the majority (82%) are for adults transferring from existing long term support services in the community (e.g. from a direct payment or home care).

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In month	87	120	52	154	123	43	158	63	42	54	62	73
Cumulative YTD	87	207	259	413	536	579	737	800	842	896	958	1,031
Current Year					2	2017/18 BCF (I	Financial Year)					

2016/17 BCF (Financial Year)

Current Year						2017/18 BCF (I	Financial Year)					
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Placements per month		91 107	80	85	99	97	73	53	24			
Cumulative YTD		91 198	278	363	462	559	632	685	709			
Denominator	172,1	33 172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133			
Rate per 100,000	5	1.9 115.0	161.5	210.9	268.4	324.7	367.2	397.9	411.9			
Target (admissions)		94 188	282	376	470	565	659	753	847			
Target (per 100k)		55 109	164	219	273	328	383	437	492			
Performance	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved			

by CCG													
Care home admissions (Cumulative)	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East	409	33	68	99	125	153	163	243	261	272			
West	283	24	49	71	89	102	111	184	206	213			
South	187	14	24	34	45	56	61	116	125	128			
South West	129	7	18	25	28	38	42	74	78	81			
Out of County	23	1	4	7	8	8	11	15	15	15			
Total	1,031	79	163	236	295	357	388	632	685	709			
Est. CCG population (aged 65+)	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East CCG	62,724	62,724	62,724	62,724	62,724	62,724	62,724	62,724	62,724	62,724			
West CCG	47,550	47,550	47,550	47,550	47,550	47,550	47,550	47,550	47,550	47,550			
South CCG	34,291	34,291	34,291	34,291	34,291	34,291	34,291	34,291	34,291	34,291			
South West CCG	27,568	27,568	27,568	27,568	27,568	27,568	27,568	27,568	27,568	27,568			
Lincolnshire	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133			
Rate per 100,000	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
East CCG	652	53	108	158	199	244	260	387	416	434			
West CCG	595	50	103	149	187	215	233	387	433	448			
South CCG	546	41	70	99	131	163	178	338	365	373			
South West CCG	468	25	65	91	102	138	152	268	283	294			
Lincolnshire	599	46	95	137	171	207	225	367	398	412			

# 2017/18 - Quarter 3 Report

## **Better Care Fund Performance Report - Detail**

3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part 1)

80.0%

74.0%

75.4%

**Definition:** The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.

Frequency / Reporting Basis: Yearly / Cumulative for sample period

Source: Reablement - external service provider - Allied Healthcare, rehabilitation - LCHS

#### Observations from the data:

South CCG

Total

South West CCG

Data not reported until end of Q4.



	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18		
Numerator	504														
Denominator	668														
Value	75.4%														
Target	80.0%												80.0		
Performance	Not achieved														
by CCG															
Numerator	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18		
East CCG	193														
West CCG	145														
South CCG	88														
South West CCG	77														
Not known	1														
Total	504														
Denominator	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18		
East CCG	242														
West CCG	211														
South CCG	110														
South West CCG	104														
Not known	1														
Total	668														
Actual	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18		
East CCG	79.8%														
West CCG	68.7%														

### 2017/18 - Quarter 3 Report

## **Better Care Fund Performance Report - Detail**

4: Delayed transfers of care (delayed days) from hospital for adults aged 18+, per 100,000 population

Definition: The number of delayed transfers of care (days) for adults who were ready for discharge from acute and

non-acute beds, expressed as the rate per 100,000 of the adult population of Lincolnshire.

Frequency / Reporting Basis: Monthly / Cumulatively within the quarter

Source: NHSE Published Delayed Days Report (Sitrep)

<u>Table note</u>: In the analysis by delay reason below, the organisation that the delay reason is attributable to in included in parentheses i.e. NHS, SSD, NHS or SSD, BOTH.

7%

11%

12%

14%

16%



#### Performance observations from the data:

Both

There were a total of 7,015 delayed days for patients in Q3, 2,488 fewer than the same period last year.

Social Care delays account for 6%, a further fall from the proportion (9%) reported in Q2. The proportion of NHS delays has remained consistent arround 77% in Q3, although the proportion of Joint delays has increased to 18%. In terms of delay reasons, overall 63% of delayed days relate to three main reasons: waiting for further non-acute care, residential care or packages in the persons home. Compared to Q2 the proportion of delays attributable to awaiting further NHS non acute care has increased from 26% to 29% in Q3. Progress has been made on refining the performance reporting available to leaders by showing delays by provider.

Operational observations:

This section of the report has been expanded this year to further breakdown the split between responsible organisations (NHS, Social & Joint) and includes the revised HWB targets which were submitted on 4th September 2017.

September 2017.													
							2045 /4C DCF /F	*!!-! W!					
Prior Year		Apr-16	May-16	Jun-16	Jul-16	Aug-16	2015/16 BCF (F	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Numerator		3,006	6,233	9,218	3,048	5,904	Sep-16 8,777	3,347	6,559	9,503	3,066	5,654	8,341
Denominator		598,595		598,595	598,595	598,595	598,595		598,595	598,595	602,877	602,877	602,877
Actual		-	598,595		-		-	598,595		-	-	-	
Actual		502.2	1,041.3	1,539.9	509.2	986.3	1,466.3	559.1	1,095.7	1,587.6	508.6	938	1,384
Current Year							2016/17 BCF (F	inancial Year	1				
Current Year		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
In month		2,391	2,704	2,351	1,958	2,268	2,313	2,263	2,270	2,482	50 =0		
In Quarter (cumulative)		2,391	5,095	7,446	1,958	4,226	6,539	2,263	4,533	7,015			
Denominator		602,877	602,877	602,877	602,877	602,877	602,877	602,877	602,877	602,877			
Rate per 100,000 population		396.6	845.1	1,235.1	324.8	701.0	1,084.6	375.4	751.9	1,163.6			
Target (days) -based on revised HWB plan		-	-	-	2,441	4,634	6,515	1,695	3,322	5,004			
Target (per 100k)			-	-	404.9	768.6	1,080.6	281.1	551.1	830.0			
Performance		-	-	-	Achieved	Achieved	Not achieved	Not achieved	Not achieved	Not achieved			
renormance					Acilieveu	Acilieveu	Not achieved	Not achieved	Not achieved	Not achieved			
by Type of Care													
7	2016/17 Q4	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Acute	5,392	1,380	3,208	4,988	1,540	3,294	5,187	1,856	3,855	6,177	Juli 10	100 10	IVIUI 10
Non Acute	2,949	1,011	1,887	2,458	418	932	1,352	407	678	838			
Total	8,341	2,391	5,095	7,446	1,958	4,226	6,539	2,263	4,533	7,015	-	-	
	2016/17 Q4	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Acute	65%	58%	63%	67%	79%	78%	79%	82%	85%	88%			
Non Acute	35%	42%	37%	33%	21%	22%	21%	18%	15%	12%			
by Responsible Organisation													
	2016/17 Q4	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
NHS	5,898	1,709	3,715	5,321	1,479	3,200	5,004	1,822	3,551	5,387			
Target (days)	-	-	-	-	1,680	3,146	4,358	1,039	2,045	3,085			
Target (per 100k)	-	-	-	-	278.7	521.9	722.9	172.3	339.2	511.8			
Performance					Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved			
Social Care (SSD)	1,890	411	779	1,094	164	376	577	122	246	390			
Target (days)	- 1,050			-	539	1,065	1,560	498	966	1,449			
Target (per 100k)	_	_	-	_	89.4	176.6	258.7	82.6	160.2	240.4			
Performance	1				Achieved	Achieved	Achieved	Achieved	Achieved	Achieved			
Joint	553	271	601	1,031	315	650	958	319	736	1,238			
Target (days)	-	-	-	-	222	423	596	158	311	470			
Target (per 100k)	-	-	-	-	36.8	70.1	98.9	26.2	51.6	77.9			
Performance					Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved			
Total	8,341	2,391	5,095	7,446	1,958	4,226	6,539	2,263	4,533	7,015			
	2016/17 Q4	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
NHS	71%	71%	73%	71%	76%	76%	77%	81%	78%	77%			
Social Care (SSD)	23%	17%	15%	15%	8%	9%	9%	5%	5%	6%			

15%

15%

14%

18%

16%

by Delay Reason													
All Delays													
	2016/17 Q4	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
A. Completion of Assessment (BOTH)	875	238	631	867	239	462	661	219	467	851			
B. Public Funding (BOTH)	155	6	90	144	40	80	136	25	80	103			
C. Awaiting NHS Non-acute care (NHS)	1,727	595	1,116	1,559	516	1,067	1,671	767	1,439	2,044			
D. Residential or Nursing Care (BOTH)	1,969	324	717	1,045	241	552	751	222	426	637			
E. Care Package at home (BOTH)	1,954	709	1,315	2,004	482	1,020	1,578	510	1,077	1,738			
F. Awaiting Equipment (BOTH)	164	38	119	189	31	106	160	52	153	246			
G. Patient or Family Choice (NHS or SSD)	817	318	786	1,177	292	741	1,346	427	782	1,205			
H. Disputes (NHS or SSD)	336	48	81	90	11	16	21	25	59	85			
I. Housing - (NHS)	344	82	153	254	75	119	152	16	50	106			
O. Other (NHS) ^	-	33	87	117	31	63	63	0	0	0			
Total	8,341	2,391	5,095	7,446	1,958	4,226	6,539	2,263	4,533	7,015	-	-	-
	2016/17 Q4	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
A. Completion of Assessment (BOTH)	10%	10%	12%	12%	12%	11%	10%	10%	10%	12%			
B. Public Funding (BOTH)	2%	0%	2%	2%	2%	2%	2%	1%	2%	1%			
C. Awaiting NHS Non-acute care (NHS)	21%	25%	22%	21%	26%	25%	26%	34%	32%	29%			
D. Residential or Nursing Care (BOTH)	24%	14%	14%	14%	12%	13%	11%	10%	9%	9%			
E. Care Package at home (BOTH)	23%	30%	26%	27%	25%	24%	24%	23%	24%	25%			
F. Awaiting Equipment (BOTH)	2%	2%	2%	3%	2%	3%	2%	2%	3%	4%			
G. Patient or Family Choice (NHS or SSD)	10%	13%	15%	16%	15%	18%	21%	19%	17%	17%			
H. Disputes (NHS or SSD)	4%	2%	2%	1%	1%	0%	0%	1%	1%	1%			
I. Housing - (NHS)	4%	3%	3%	3%	4%	3%	2%	1%	1%	2%			
O. Other (NHS) ^	-	1%	2%	2%	2%	1%	1%	0%	0%	0%			

Note: ^ New category added April 17 for non-acute delays, used for delays reported in NHS Digital's Mental Health Services Data Set (MHSDS v2.0) which cannot be mapped to existing codes.

by NHS Trust													
	2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Overall	8,341	2,391	5,095	7,446	1,958	4,226	6,539	2,263	4,533	7,015			
ULHT	3,708	1,042	2,313	3,497	995	2,277	3,449	1,219	2,576	4,168			
LCHS	574	484	995	1,298	236	533	787	158	294	432			
LPFT	2,332	527	892	1,160	147	364	530	229	343	365			
NWAFT*	-	173	528	875	290	563	895	265	627	1,106			
Other	1,727	165	367	616	290	489	878	392	693	944			
NHS	5,898	1,709	3,715	5,321	1,479	3,200	5,004	1,822	3,551	5,387			
ULHT	3,052	777	1,605	2,331	646	1,601	2,478	928	1,842	2,891			
LCHS	387	344	795	1,023	214	489	704	154	282	395			
LPFT	912	290	508	695	113	219	296	188	289	311			
NWAFT*	-	169	493	784	256	513	821	224	546	1,005			
Other	1,547	129	314	488	250	378	705	328	592	785			
Social Care & Joint	2,443	682	1,380	2,125	479	1,026	1,535	441	982	1,628			
ULHT	656	265	708	1,166	349	676	971	291	734	1,277			
LCHS	187	140	200	275	22	44	83	4	12	37			
LPFT	1,420	237	384	465	34	145	234	41	54	54			
NWAFT*	-	4	35	91	34	50	74	41	81	101			
Other	180	36	53	128	40	111	173	64	101	159			

Note: \*North West Anglia Foundation Trust formed on 1st April 2017 covers South Lincolnshire, Cambridgeshire and the neighbouring counties